GSM SERVICE PROVIDERS

Key Performance Indicators Comparison

MTN QoS KPI’s (JANUARY TO NOVEMBER 2011)

CSSR Target ≥ 98

TCH Cong Target ≤ 2
SDCCH Cong Target ≤ 0.2

Drop Call Rate Target ≤ 2
CCR Target ≥ 96
GLOBACOM QoS KPI’s (JANUARY TO NOVEMBER 2011)

CSSR Target ≥ 98
ETISALAT QoS KPI’s (JANUARY TO NOVEMBER 2011)
CSSR Target ≥ 98

TCH Cong Target ≤ 2
AIRTEL QoS KPI’s (JANUARY TO NOVEMBER 2011)

CSSR Target ≥ 98

JANUARY, 2011
FEBRUARY, 2011
MARCH, 2011
APRIL, 2011
MAY, 2011
JUNE, 2011
JULY, 2011
AUGUST, 2011
SEPT
OCT
NOV
TARGET

CSSR Target ≥ 98